

Forgot Password?

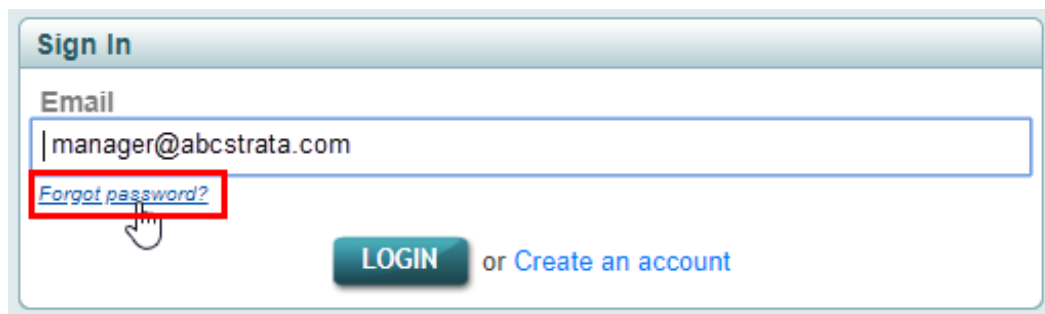
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This article explains the process to reset your StrataMax Portal account password.

Return to the StrataMax Portal home page:

<https://www.stratamax.com.au/Portal/login.aspx>

1. Enter your email address into the *Email* field.
2. Click the *Forgot password* link.
3. Click the *Send Email* button.



The screenshot shows a 'Sign In' form with an 'Email' field containing 'manager@abcstrata.com'. Below the field is a red-bordered link labeled 'Forgot password?' with a mouse cursor pointing to it. To the right of the link is a 'LOGIN' button and the text 'or Create an account'.

4. An email will then be sent with a password reset button.

The password reset link will expire 60 minutes after it was sent. Once expired, another password reset will need to be made repeating the same steps.

Password Reset Requested

We have received a request to change the password for your StrataMax Portal Account. To reset your password, please follow the link below;

RESET PASSWORD

If you did not make this request, or do not wish to reset your password, please ignore this email.

If the link does not open it may have been blocked by your browser, please copy the link and paste it into the address bar of your browser.

For security purposes, the above link will expire in 1 hour.

This is a system generated email. Please do not reply directly to this email as it may not be delivered. If you have any questions relating to this email, please contact StrataMax Support at support@stratamax.com.au