

# Change Password

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Your password can be changed by using the instructions below.

1. Log in to your StrataMax Portal Account. <https://www.stratamax.com.au/Portal/login.aspx>
2. Go to your account settings and select Change Password.
3. Enter your current password. Then enter your new password, at least 10 characters long including a combination of uppercase and lowercase letters, numbers and symbols and confirm the new password.
4. Click *Update*.

## Password requirements

1. Must be a minimum of 10 characters.
2. Must contain at least one:
  - Lower case letter
  - Upper case letter
  - Number
  - Symbol (not a letter or number)
3. Should not be the same as one or more of the user's last five passwords.
4. Cannot have appeared in more than 100 password breaches as calculated

All passwords expire after 1 year (365 days) and will need to be reset.

## Forgotten Password

If you cannot log in because you have forgotten your password, or it is not working, see [StrataMax Portal Login Troubleshooting](#) for how to reset it and resolve other sign-in problems.